



Request the "Return Code" by filling in this form and sending it to support@vr46.com. Please write in block letters and fill in all fields except for the "Return Code" field.

Once you have received the "Return Code", you must write it in the space provided and insert this form in the package together with the defective/non-compliant product. Thank you!

YOUR DATA

Name and surname	
Address	
Phone number	
E-mail	

YOUR ORDER DATA

Order number	
Return code *	

** If you don't have your "return code", request it at the e-mail address: support@vr46.com; this code must always be indicated when returning the products*

RETURNED PRODUCT (SKU)	Detailed description of the defect/non-conformity

Date and place __/__/_____, _____

Customer Signature _____

IMPORTANT

We remind you that any non-conformities or defects in the purchased product must be reported within the terms provided for in the Conditions of Sale accepted by you at the time of purchase, which also indicate the rights to which you are entitled in the event of ascertainment of the non-conformity or defect.

Within these deadlines, in particular, you must send an e-mail to the address support@vr46.com with the following attached documents:

- (a) this form correctly filled in;
- (b) all photographic documentation in support of the dispute;
- c) order confirmation sent by the Seller and/or tax receipt.

In the event that, after the above-mentioned shipment, you receive a communication by TRIBOO DIGITALE S.r.l. authorising the return of the product, it must be delivered to the designated carrier and sent to the following address:

TRIBOOO DIGITALE S.r.l., c/o TWS Logistica

Via Cesare Cantu', 6

20092 Cinisello Balsamo (MI) - ITALY

within 30 (thirty) days from the receipt of the communication from TRIBOOO DIGITALE S.r.l., together with a copy of the same communication complete with the "Return Code".